



Jardins Aliénor
BOUTIQUE HÔTEL GASTRONOMIQUE

BOOKING & CANCELLATION POLICIES

- **For bookings made by phone, on our website, or on Happybreak**

- **Booking conditions**

A credit card number will be required to guarantee your booking. No deposit will be debited from your credit card.

- **Cancellation policies**

- If canceled 8 days or more before arrival: no cancellation fee.
- If canceled 7 days before arrival: 50% of the reservation are charged and non-refundable.
- If canceled from 10:00 on the day of arrival or in case of no show, 100% of the reservation is charged and non-refundable.
- Shortened stay: in the event of premature departure, the amount of the initial stay will be invoiced in total.

Only written cancellations will be considered.

- **Special offers & Packages** (*except Fair booking*).

Prepayment means the entire amount of the hotel stay is paid at the time of booking. The stay is not refundable ; not cancellable.

- **Gift certificates**

- No credit card number will be required to guarantee your booking. Cancellation is possible at any time (holiday weekend excluded).
- If your stay takes place during a holiday weekend, you can cancel your booking without any charge up to 7 days before your arrival. If you cancel your booking less than 7 days before the date of arrival, your gift certificate will be lost.

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